HCSIS Release 90.20.00 Announcement

HCSIS Release 90.20.00 goes live on June 24, 2023. This release incorporates seven (7) Maintenance Items. This release newsletter provides a review of these system changes.

The enhancements and changes in this release are a direct result of requests and recommendations from the field. These enhancements allow HCSIS to support your business processes more effectively. Thank you for your valuable input!

Contents

Maintenance Updates

Outcome Goal End Date is Overridden by Eligibility Segment End Date

Program Office(s) Impacted	Work Item
Office of Child Development and Early Learning – Bureau of Early Intervention Services & Family Supports (OCDEL-BEISFS)	Bug 2452941

Description of Change

With the 90.20.00 release, any Outcome goals that were already end-dated prior to the start of the new eligibility segment will remain end-dated with their respective dates.

Menu Path

HCSIS > Plan > Manage Plan > Plan Components > Outcome/Goal

Reason for Change

Prior to the 90.20.00 release, when a new eligibility segment was created, previously end dated outcome/goals were being overridden to end on the day before the new eligibility segment.

Learning Management System Updates

Program Office	Document Name
Office of Child Development and Early Learning – Bureau of Early Intervention Services & Family Supports	There are no impacts to LMS documentation.

Slowness for ECO Details Report for Some County/Joinders When Searching for Inactive Consumers

Program Office(s) Impacted	Work Item
Office of Child Development and Early Learning – Bureau of Early Intervention Services & Family Supports (OCDEL-BEISFS)	Bug 2664269

Description of Change

With the 90.20.00 release, the Early Intervention Early Childhood Outcomes (ECO) Report will require an overnight batch request to return results for record status = 'inactive.'

Menu Path

HCSIS > Tools > Reports > Reports Request

Reason for Change

Prior to the 90.20.00 release, users were experiencing slowness when running the Early Intervention Early Childhood Outcomes (ECO) report for inactive consumers, causing the report to time out. Research of this issue determined a new batch needed to be created for offline reports.

Learning Management System Updates

Program Office	Document Name
Office of Child Development and Early Learning – Bureau of Early Intervention Services & Family Supports (OCDEL-BEISFS)	There are no impacts to LMS documentation.

HCSIS: ODP Consumer Eligibility Exception Report Times Out

Program Office(s) Impacted	Work Item
Office of Developmental Programs – Intellectual Disabilities/Autism (ODP-ID/A)	Bug 2350960

Description of Change

With the 90.20.00 release, users will no longer have access to the Consumer Eligibility Exception Report. This report is being retired on June 24,2023.

Menu Path

HCSIS > Tools > Reports > Reports Request

Reason for Change

Prior to the 90.20.00 release, the Consumer Eligibility Exception Report was timing out when users selected to run the report for a county with a large volume of data (e.g., Allegheny). Research on this issue determined that this report was not run frequently; and, therefore, the report could be retired.

Learning Management System Updates

Program Office	Document Name
Office of Developmental Programs – Intellectual Disabilities/Autism (ODP-ID/A)	There are no impacts to LMS documentation.

HCSIS: Provider Experiencing Common Error on Alerts Screen When Using ODP-BAS Scope

Program Office(s) Impacted	Work Item
Office of Developmental Programs – Intellectual Disabilities/Autism (ODP-ID/A)	Bug 2716149

Description of Change

With the 90.20.00 release, providers who log into HCSIS and select the scope of **ODP-BAS** will no longer see alerts related to **ODP-MR** consumers. If the provider selects *Needs Group Misaligned with Needs-Based Service*, *Service Status Set to Unauthorized*, or *ISP Set to Approved* as the alert subject in the search criteria, the message "No records match your search criteria" will be displayed for the user.

Menu Path

HCSIS > Tools > Alerts > Pending Alerts

Reason for Change

Prior to the 90.20.00 release, providers who logged into HCSIS and selected the scope of **ODP-BAS** had the ability to view alerts for **ODP-MR** consumers. If the user selected the More… hyperlink next to an alert related to the subject of ISP Set to Approved, the system displayed a HCSIS common error. This issue was resolved by preventing providers logging into HCSIS with a scope of **ODP-BAS** from viewing the alerts for **ODP-MR**.

Learning Management System Updates

Program Office	Document Name
Office of Developmental Programs – Intellectual Disabilities/Autism (ODP-ID/A)	There are no impacts to LMS documentation.

HCSIS: Rates are Not Updating When There is a New Rate for Services

Program Office(s) Impacted
Office of Developmental Programs – Bureau of Supports for Autism and Special Populations (ODP-BSASP)

Work Item
Bug 2745056

Description of Change

With the 90.20.00 release, users will have the ability to view edited service details for a service including an individualized rate. After the individualized rate is edited, the status will correctly display as '*Pending*' vs. '*Authorized*' in the Authorization Status field. Users will have the ability to authorize the pending service using the '*Authorize Service*' function in HCSIS.

Menu Path

HCSIS > Financial > Individual > Authorize Service

Reason for Change

Prior to the 90.20.00 release, if a user edited a service associated with an ISP and changed the individualized rate to a different rate, the edited service would display as '*Authorized*' vs. showing as '*Pending*' in the Authorization Status field. Since the service was shown as '*Authorized*', users did not have the ability to authorize the service using the '*Authorize Service'* function in HCSIS.

Learning Management System Updates

Program Office	Document Name
Office of Developmental Programs – Bureau of Supports for Autism and Special Populations (ODP-BSASP)	There are no impacts to LMS documentation.

PWIM: Provider User Experiencing a PWIM Error When Creating an Incident for Individual Not Associated with a Placement Office

Program Office(s) Impacted	Work Item
Office of Children, Youth and Families (OCYF)	Bug 2387847

Description of Change

With the 90.20 release a validation message 'This incident cannot be created because the Individual is not associated with any Placement Office. Please reach out to the Region to transfer this record', instead of a PWIM common error, will appear when an incident is created for an individual who is not associated with any program office.

Menu Path

HCSIS > IM > Data Entry

HCSIS > Registration > Demographics > Primary Demographics

Reason for Change

Prior to the 90.20 release, a common PWIM error was thrown when trying to create an incident for an individual who is not associated with a program office.

Learning Management System Updates

Program Office	Document Name
Office of Children, Youth and Families (OCYF)	There are no impacts to LMS documentation.

OLTL Service Definition 2023-2024

Program Office(s) Impacted	Work Item
Office of Long-Term Living (OLTL)	Change Request 2768362

Description of Change

With the 90.20.00 release, the service definition document will use 'SNAP' instead of 'Food Stamps' on page 6.

Menu Path

HCSIS > Service Definition (Under Office of Long-Term Living)

Reason for Change

This change was requested by OLTL to correct the language in the document.

Learning Management System Updates

Program Office	Document Name
Office of Long-Term Living (OLTL)	There are no impacts to LMS documentation.

Comprehensive Maintenance Work Item List

TFS#	Title	Program Office(s)
2452941	Outcome Goal End Date will no longer be overridden when new Eligibility Segment is added	OCDEL-BEISFS
2664269	Users will no longer experience slowness or time out errors when running the Early Intervention ECO Report	OCDEL-BEISFS
2350960	HCSIS: ODP Consumer Eligibility Exception Report Times Out	ODP-ID/A
2716149	HCSIS: Provider Experiencing Common Error on Alerts screen when using ODP-BAS Scope	ODP-ID/A
2745056	HCSIS: Rates are not updating when there is a new rate for services	ODP-BSASP
2387847	PWIM: Provider User experiencing a PWIM error when creating an Incident for Individual not associated with a Placement Office	OCYF
2768362	OLTL Service Definition 2023-2024	OLTL

Additional Resources

HCSIS Help Desk

Call: 1-866-444-1264

E-mail: c-hhcsishd@pa.gov

Fax: 717-540-0960

Hours: Monday – Friday: 7:45 AM – 5:00 PM

Learning Management System

In order to access the Learning Management System (LMS), paste the URL below into your browser address window, hit Enter on your keyboard and log in:

https://www.hcsis.state.pa.us/HCSISLMS/pgm/asp/login/login.asp?refpage=/HCSISLMS/default.asp

If you do not have an LMS Login ID and Password, or simply cannot remember it, contact your Business Partner Administrator (also known as your "BP Admin"). Contact your BP Admin if you need additional LMS roles as well.

Release communications are located under the HCSIS Communiqué link on the LMS Homepage. Click the My Curriculum link to navigate to specific module trainings.

Never forget that LMS is a comprehensive storehouse of background information and instructional material on all things HCSIS!

Online Help

HCSIS Online Help is updated with each release and is a valuable HCSIS tool. The Help link is located in the upper-right corner of each screen.

HCSIS Link

Quickly access HCSIS by adding the link below to your favorites/bookmarks in your web browser:

https://www.hcsis.state.pa.us