

# **Adult Autism Waiver (AAW) Amendment Effective January 1, 2023**

Overview Training - February 6, 2023



# Agenda



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- New AAW Service - Remote Supports
- Direct AAW services provided via teleservices
- Changes to other AAW services:
  - ◆ Assistive Technology
  - ◆ Supported Employment
  - ◆ Supports Coordination
  - ◆ Life Sharing
  - ◆ Home Modifications
  - ◆ Transportation
- ODP Travel Policy
- Reserved Capacity

## Comparison: Remote Supports vs. Teleservices vs. AT



### Remote Supports

- New waiver service
- Use of technology to monitor and respond, *as needed*
- Used when direct service delivery is not needed (the individual is mostly independent or uses unpaid supports)

### Teleservices

- The use of technology to actively engage with an individual during waiver service delivery (direct service delivery)
- Live two-way communication

### Assistive Technology

- An item, piece of equipment, or product system...that is used to increase, maintain, or improve an individual's functioning or increase their ability to exercise choice & control.



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# New AAW Service: Remote Supports



# Remote Supports



- Uses technology that allows awake staff (with no other duties) who are not in the individual's home to monitor and respond to the individual's needs.
    - Staff must be physically located in the provider's secure facility
  - Helps individuals to obtain and/or maintain independence & safety in their own home & community and decrease the need for assistance from others.
  - Used during times when the individual does not require direct services
- \*Internet is not covered as part of Remote Supports

# Overview of Remote Supports



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- Examples of provider responsibility
  - ◆ Develop plans for implementation, malfunctions
  - ◆ Training on use of devices
  - ◆ Maintenance and repairs
- Transition Period
  - ◆ Individuals starting to use Remote Supports and need help may receive in-person services (Community Support or Respite) for the first 120 calendar days
- Residential Services
  - ◆ May receive Assistive Technology for the delivery of remote supports as part of Res Hab/Life Sharing
  - ◆ Remote Supports not permitted as **discrete** service



- ODP communication re: Adding Remote Supports to an ISP
- ODP Remote Supports webinar



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# Teleservices







Teleservices are the delivery of direct services using remote technology.

*Will become effective 6 months after expiration of the public health emergency*

# Teleservices

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graph LR; Teleservices --- DayHabilitation[Day Habilitation]; Teleservices --- SupportedEmployment[Supported Employment]; Teleservices --- CareerPlanning[Career Planning]; Teleservices --- SpecializedSkillDevelopment[Specialized Skill Development]; Teleservices --- Therapies["Therapies (Speech/Language, Counseling)"]; Teleservices --- NutritionalConsultation[Nutritional Consultation]; Teleservices --- SupportsCoordination["*Supports Coordination"]
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Day Habilitation

Supported Employment

Career Planning

Specialized Skill Development

Therapies (Speech/Language, Counseling)

Nutritional Consultation

\*Supports Coordination

# Day Habilitation Teleservices



- May be rendered in private homes
- May only be rendered in a Residential Habilitation home when the participant:
  - Routinely participates in Day Habilitation services in-person outside the home; and
  - Has a medical or behavioral condition that precludes their in-person participation for a temporary period of time not to exceed 26 consecutive weeks.

\*Maximum of 520 hours (2080 15-minute units) of Day Habilitation teleservices per fiscal year (regardless of setting)



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# General Guidelines for Remote Supports & Teleservices





- Individual has informed choice
- Must meet an individual's needs and goals
- No recording of live interactions via audio or video
- Devices must have indicator that lets the individual know it is on
- Individual and anyone else residing in the home must understand the impact on privacy
- Must have a back-up plan



- Video monitoring is not allowed in bedrooms or bathrooms
- Live audio prompts needed by the individual in the bathroom or bedroom are allowed
  - Individual must be alerted before the audio is on unless individual turns it on themselves.
- Live real-time video communication may only occur in the bedroom when:
  - Individual has chosen to receive services in their bedroom
  - Individual can turn the device on and off
  - Bedroom is not shared
  - Not used when privacy is needed



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# Changes to Other AAW Services



- Generators added for participant's primary residence
  - \$5,000 lifetime limit
  - Counts against \$10,000 lifetime limit
- Exception to \$10,000 lifetime limit
- Changes in service definition to align with ID/A waivers



## **Supported Employment:**

May now be rendered when the individual is traveling out of state for work-related trips such as for a training, conference, or business trip



**Supported Employment, Career Planning and Small Group Employment:** Clarified provider qualifications to allow for mentoring in addition to “supervision” of a staff or individual who is working towards the completion of training or certification

- Expenditures for Transportation is limited to \$5,000 per participant's service plan year.



- Life Sharing (licensed or unlicensed) has been expanded to be delivered by a relative.
- Who is considered a relative?
  - ▶ Parents
  - ▶ Children
  - ▶ Stepparents
  - ▶ Stepchildren
  - ▶ Grandparents
  - ▶ Grandchildren
  - ▶ Brothers, sisters
  - ▶ Half-brothers, half-sisters
  - ▶ Aunts, uncles
  - ▶ Nieces, nephews

- At least three bids must be obtained for home modifications that cost more than \$1,000.
- The least expensive bid must be chosen, unless there is documentation from the service plan team that justifies not choosing the lowest bid.
- Participants authorized to receive Residential Habilitation (Community Homes) may not be authorized to receive Home Modifications

- Removed language about the types of assessments that are conducted and will provide this information in a policy.
- Clarified when face-to-face individual monitoring is required and when teleservice monitoring is allowed
  - One of the four required individual monitorings may be conducted remotely
  - Remote monitoring is not permitted for any individual receiving Residential Habilitation (Community Homes or Life Sharing)
  - See ODP Announcement 22-085 for more info



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# Provider Qualifications



## Agency Qualifications

- Clarified which qualifications were specific to agency vs. specific to individual staff
- Aligned qualifications (where possible) with qualifications in ID/A waivers
- Used clearer language when describing requirements

## Individual staff qualifications:

- Removed the requirement for a HS diploma
- Added language on ISP training that is more specific



## **Supports Coordination Organizations must:**

- Function as a conflict-free entity
- Have conflict of interest disclosure statements
- Have sufficient SCO personnel to carry out all functions to operate
- Have the ability to utilize HCSIS
- Cooperate with Health Care Quality Units, independent monitoring teams, and other external monitoring conducted by ODP's designees





- Bachelor's degree
- 12+ college credits in:  
Sociology, social work, psychology, gerontology, criminal justice, other related social service



- 1 year county/case management
- 12 college credits: Sociology, social work, psychology, gerontology, criminal justice, other related social service



- 2 years County Social Service Aide 3
- 2 years college: Sociology, social work, psychology, gerontology, criminal justice, other related social service



- 2 years professional experience
- 12 college credits: Sociology, social work, psychology, gerontology, criminal justice, other related social service

## Updates to Provider Qualifications:

- Providers must be qualified and enrolled to provide Residential Habilitation/Life Sharing services in the Consolidated or Community Living Waiver
- Residential Habilitation Senior Management Personnel must be available at all times for response to emergency situations
- Residential staff must complete ODP-approved training on the common health conditions that may be associated with preventable deaths
- Residential providers must have a Supportive Technology Professional to ensure that remote supports provided as part of the residential service meets the needs of participants.



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# ODP Travel Policy



Temporary travel is defined as a day in which the participant visits another destination that is away from the participant's home.

- A day includes staying away from home for at least one overnight.
- A day is when the participant is traveling, and waiver services are rendered and reimbursed.



## Services permitted during temporary travel:

- Specialized Skill Development:
  - Behavioral Specialist
  - Systematic Skill Building
  - Community Support
- Residential Habilitation (licensed)
- Life Sharing
- Supports Coordination
- Respite



## More information?

- Appendix B of the Provider Information Table



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# AAW Reserved Capacity





- **Added categories for Reserved Capacity:**
  - Adults with ASD leaving a state center:
    - Resided in state center for 90 or more days
    - Declared ready for discharge
    - Discharge plan cites need for long-term supports
  - Participants who have been incarcerated for 6+ consecutive months:
    - Capacity may be reserved up to 180 days prior to expected date of release



- **Clarified language for Reserved Capacity:**
  - ODP reserves waiver capacity for participants requiring hospital/rehabilitation care up to 180 days from the first date of leave. Reserved capacity begins on:
    - Day 31 in medical and psychiatric hospital settings.
    - Day 1 in rehabilitation care programs and nursing homes.



- Updated Provider Information Table
  - ODP Announcement **23-012**
- Update Participant Handbook
- ODP webinar on Remote Supports
- ODP communication with instructions on adding Remote Supports to ISPs

